

Zilla Comply

Automate User Access Reviews with the Easiest App Integration and Most Comprehensive Evidence Package

User Access Reviews Have Been a Heavy Lift

User Access Reviews are an increasingly required compliance obligation, to ensure that users only have access to the data and systems they need to do their job. Recent research has found that 92% of respondents reported an increased scope of access reviews over the last three years. With the increased scope of access reviews, the effort to prepare for audits with documentation that satisfies auditors has greatly increased. Mandated access reviews for SOX, HIPAA, GLBA, PCI, NYDFS, and SOC 2 regulations require high levels of both completeness and accuracy.

Increasingly, business apps are decentrally owned and managed (e.g. SaaS apps not owned by IT). This trend has further exacerbated the efforts required to collect and correlate application entitlement data, and further increased the cost and effort (much of which is manual and error-prone) required to complete accurate access reviews.

Struggling with Manual Efforts and Incomplete Audit Data




Despite the importance of user access reviews for regulatory compliance and strong identity security posture management, many teams are still struggling to complete them in an efficient and automated fashion. Zilla research indicates that 88% of organizations rely on mostly manual processes for performing identity governance processes, including user access reviews. The primary challenge that teams run into is with gaining central visibility and administration over what can be millions of permissions that need to be reviewed as often as quarterly.

- Audits usually require the reviews to be completed at the permission level of every in-scope application, not just at the SSO group level (SSO groups cannot provide purview into all of the application permissions grants).
- Existing tools can't integrate with permission-level data in many enterprise applications, as they are scattered in the cloud and on-prem and often lack the API accessibility needed.
- Compliance and IT teams must therefore create and maintain manual spreadsheets, which are time-consuming and error-prone.
- An ever-changing access estate makes it difficult to keep accurate records.
- Auditors are increasingly challenging teams to prove completeness and accuracy of access reviews, including screenshots proving that access has been reviewed or needs to be revoked.

The result?

Teams are exerting overwhelming time and effort on the administration of user access reviews, leaving all parties unhappy, including the governance personnel, app owners, supervisors who have to review every entitlement of every app each of their subordinates is granted, and auditors.

Key Takeaways

-  Simplify and automate the entire user access review process, from app integration to generating comprehensive, auditor-ready evidence packages, significantly reducing the manual effort involved.
-  Leverage **hundreds** of native API connectors and proprietary technologies like **Zilla Universal Sync™** to easily integrate with various applications, even legacy systems.
-  Reduce the number of permissions needing review by **up to 75% with Zilla's AI Profiles™**, minimizing reviewer workload through pre-approvals while maintaining thorough audit evidence.



Zilla Offers End-to-End Automation for User Access Reviews

Zilla simplifies user access reviews and evidence documentation through robust integration and automation that supports the entire audit process, from app integration to the evidence package for auditors. Zilla easily connects with all your applications—cloud-based, homegrown, and on-prem—to automate every step of access reviews and deliver auditor-ready evidence. No more spreadsheets or manual processes.



- Centralize all app, identity, and audit data in one place with easy yet comprehensive integration capabilities
- Create Automated Access Review Campaigns
- Automate and track access changes and revocations
- Use Zilla AI Profiles to reduce the number of permissions needing review by up to 75%
- Generate a robust, auditor-ready evidence package

App Integration

With Zilla, it is easy to onboard all your user directories and applications. Zilla offers hundreds of native API connectors for commonly used SaaS applications and offers Zilla Universal Sync™ (ZUS) or Zilla PO Box™ technology to connect legacy products, databases, and other applications that lack user management API endpoints. The extensive integration options give Zilla customers the ability to integrate with virtually any system — and do so quickly, without the need for a professional services team.

Campaign Readiness and Automation

Preparing for the user access review can be tedious, even once all data is in the system. Zilla helps teams get ready for the campaigns by generating readiness checklists and correlating all entitlement data.

Completing a user access review campaign is easy in Zilla. Administrators simply set the campaign scope, and Zilla will generate the relevant permission and invite reviewers to complete their work. Administrators can track reviewer progress or reassign reviews as needed, and take action to maintain, revoke, or change permissions based on reviewer input. All actions are documented as part of the audit evidence package.

Reduce Review Scope by up to 75% with AI Profiles

Conducting accurate and thorough user access reviews requires a significant time investment from the app owners and supervisors who need to review the permissions. This is where Zilla's AI engine helps reduce reviewer burden. By using machine learning and capturing approvals in a centralized fashion that eliminates redundancy, Zilla AI Profiles™ can reduce the permissions reviewed by up to 75%. This gives valuable time back to reviewers while still providing ample audit evidence.

Evidence Package

All data collection activity is logged in Zilla—providing a robust, time-stamped record of all data brought into the system and all review actions. Then, Zilla generates a comprehensive evidence package once an audit is complete. Zilla collates a comprehensive bundle that includes summaries, apps in scope, app owners, filters, and timestamps for every action in the review process.

Zilla Makes Access Reviews Easy

Zilla is a Modern IGA solution that reduces audit time and effort via automation and AI-driven profiles. Zilla eliminates spreadsheets and manual or legacy processes and replaces them with a consistent, intuitive, and automated process that works simply and simply works for application owners, supervisors and any others involved in access reviews, audit prep, and evidence creation.