SOLUTION BRIEF

Zilla Provisioning

Speed job-appropriate access with
AI-powered provisioning workflows

Key Takeaways

- Speed onboarding for new employees and contractors (joiners and movers)

- Eliminate the drudgery of role management with AI-recommended profiles

- Dramatically reduce provisioning efforts with pre-approvals and automated workflows

Provisioning:
Slow, Ongoing, & Laborious

Provisioning new and changed access throughout the employee lifecycle has become so tedious that organizations are drowning in provisioning tickets and business teams are complaining about slow or inaccurate access.

The sprawl of decentralized applications and proliferation of entitlements has left identity teams without the context needed to make decisions about the correct level of access and permissions that is appropriate for each identity.

This has led to bottlenecks between IT and app owners and forced tradeoffs between rapidly granting access the business wants and minimizing security risks.

Zilla Provisioning: Speedier, More Efficient, Flexible

- Automate fast onboarding and self-service access through pre-approvals based on Zilla AI Profiles™
- Detect identity lifecycle events with Zilla's advanced monitoring capabilities and seamless integration with HR systems and directories like Okta, Entra ID and on-prem AD
- Automate fulfillment to the cloud and on-prem, using SCIM, REST and other APIs. Orchestrate changes using ITSM tickets and closed-loop reconciliation

- Establish provisioning policies that automate and recommend granular permissions
- Track and validate permission changes via a unified single source of permission truth, easing access reviews and enabling security posture improvements
- Automate de-provisioning workflows and gain access to an audit trail of how and when revocations occurred

## Reduce Effort in User Lifecycle Management Tasks

User lifecycle management is rife with problems. Employees are stuck waiting for access as they join or move within an organization, IT teams are overwhelmed by access tickets that accompany the user lifecycle,

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and incomplete revocation practices create security gaps. All of this creates challenges around productivity, operational efficiency and security. Zilla addresses each of these pain points, relieving the burden on end users and IT.

Solve the Role Dilemma and Grant Job-Appropriate Access

Eliminate productivity lapses while employees wait for access.

- Automate job-appropriate access with Zilla AI Profiles™ that are generated based on user attributes and permissions across the organization.
- Leverage pre-approvals to grant immediate access that is already approved by the right app owner, data owner or permission owner.
- Enable comprehensive entitlement visibility across your application estate by integrating apps via APIs or with Zilla Universal Sync™, our easy-to-use robotic process automation tool.
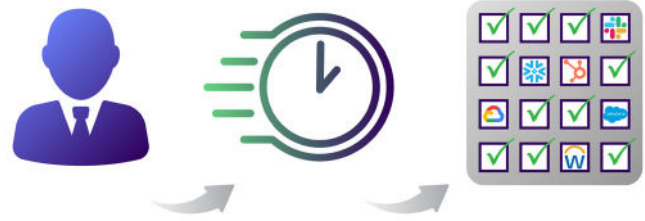
- Extend pre-approval benefits to User Access Reviews by reducing the number of permissions to review by up to 75%.
- Ensure least privilege access as employees move throughout the organization with ongoing, centralized visibility into all identities and apps.

When employees change roles internally, they often take their existing access with them. Or, they can't get access quickly enough to the resources they need to do their new job. Zilla AI Profiles helps movers get the access they need while removing unnecessary access through configurable policies that allow for a transition period and subsequent access adjustments.

Automated Joiner, Mover, and Leaver Processes

Expedite or automatically fulfill access requests via pre-approvals, built-in integrations with existing directory and ticketing systems; the result is 60% fewer tickets.

- Automated JML event detection: Detect lifecycle events from HR systems and user directories like Okta, Entra ID and on-prem AD.
- Automated ticket creation: Tight integration with existing ITSM solutions such as ServiceNow and JIRA Service Management for efficient and auditable workflows.
- Automatically provision job-appropriate access for pre-approved entitlements.

Resolve Revocation Gaps: Offboard Employees

Prevent identity breaches and eliminate audit findings associated with incomplete offboarding.

- Automatically revoke access when employees leave the organization
- Generate an audit trail of tickets for access revocation
- Go beyond the SSO-driven de-provisioning by ensuring that orphan accounts across the enterprise are disabled or deleted at the app level

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